



## WEST COAST AMUSEMENTS MIDWAY RIDES FAQ's

- **What time is the midway open?**

The midway at the Alberni District Fall Fair opens at:

Thursday Sept 5<sup>th</sup> – 5PM to 11PM

Friday Sept. 6<sup>th</sup> – 4PM to 11PM

Saturday Sept. 7<sup>th</sup> – 12PM to 11PM

Sunday Sept. 8<sup>th</sup> – 12PM to 5PM

- **What is the cost for rides?**

Opening Night Special: \$20.00 for any 5 rides

Pre Sale ride passes are available until Tuesday Sept. 3, 2024 for \$40.00 from our website, in person at the Fair Office

On Site during the fair: \$50.00

Fast Passes are sold only on site

- **Can I get a refund?**

All sales of tickets and wristbands (purchased online or on site) are final.

If you purchased your wristband online and have not yet redeemed your purchase on site, you can transfer/sell your purchase to someone else.

- **Are there any age restrictions on any of the rides?**

Children under 2 or under 36 inches are not permitted on any rides.

Others must be personally responsible to be in good health and free of conditions that may be aggravated by the rides.

- **Are there any height requirements for the rides?**

For most rides people MUST be a minimum of 36" tall. For some rides, the minimum is 42" tall.

Check all rides to make sure you are tall enough. We post signs that have the height requirement and any specific guidelines at each attraction.

For your safety, we strictly enforce these requirements.

Refunds are not provided for wristbands or tickets purchased for people who do not meet height requirements.

- **What does my wristband include?**

Your wristband includes access to all rides for one day. If it is a multi-day event, there is no defined day for the wristband – it can be used on any one day during the event.

You do not have to purchase any additional tickets to get on WCA rides.

Wristbands do not include games or food.

WCA does not charge a fee to walk the midway area (non-riders, parents, etc).

- **If I purchase a wristband for one location, can I use it in another?**

Wristbands are only valid for the location you purchased for.

- **Do I have to pay to ride with my kids?**

Every rider is required to have a ticket on each ride.

- **Can I exchange my ride ticket?**

There are no refunds or exchanges allowed after you purchase your tickets.

Can I go on rides if I'm pregnant?

If you are pregnant, you are not permitted to ride. Sorry, but there is no exception – including the carousel.

- **Do you accept debit or credit cards?**

Yes we accept both credit and debit cards at all booths, except for the games. For your convenience we have ATMs available throughout the Midway.

- **What should we wear on the rides?**

Be sure to wear closed-toe shoes and avoid wearing any loose clothing.

No casts are permitted without previous approval from the Guest Relations Office.

- **What can I do to stay safe at the carnival and on rides?**

Our rides are secured with the latest safety equipment and are inspected daily. As a rider, here is a list of things you can do to help keep yourself safe:

Walk – don't run on the midway

Use caution while entering and exiting all rides

Secure all loose articles of clothing.

Hold on to all lap bars when riding.

Stay in your seat while riding.

Do not rock seats.

Keep all hands and feet inside the cars while riding.

Stay seated until the ride comes to a complete stop

Wait for ride attendant to open all restraint devices.

Listen to the directions of the ride operators.

Please do not talk to ride operator while the ride is in motion.

WCA is not responsible for any personal belongings – please keep your belongings with you for find a safe place to keep them while you're on the rides.